

'i-news'

Newsletter from Craig and Derricott- Autumn 2011

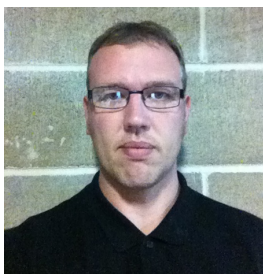
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Hinged Door Switch Disconnectors 'Ease of installation'

> Craig & Derricott has been at the forefront of switchgear design and manufacture for more than 60 years, and in that time the requirements of the installer & end user have always been paramount in the design concept. This attitude has culminated in the design of the 'i-switch' range where a wider choice of products rating up to 1000A has been offered to the customer, all of which are simple to install and provide the user with a product that is safe and effective in use.

Real life end user experience:

C&D recently supplied a number of Hinged Door Switch Disconnectors from the i-switch range to **'Integrated Electrical Engineering Ltd'**, a well respected specialist in electrical installation services based in Loughbrough. Integrated Electrical pride themselves in delivering the highest standard of products and service, and the Craig and Derricott range of IP41/65 Hinged Door Switch Disconnectors certainly matched their expectations.



Danny Healy, Projects Manager (Pictured left) from integrated Electrical discusses the ease of installation and other benefits the range provides; *'The Hinged door model is a robust unit which looks extremely clean, and has an easy to use*

and lockable handle; to access the unit the isolator has to be switched off and a key is required to unlock the door making it very secure. In terms of installation, the unit was easy to mount, with securing holes located for simple access for any tools required



Application shot: 25A Moulded Switch and 125A Hinged Door Switch installed by Integrated Electrical at a construction site in the UK.

> *to secure the unit to any type of face work. The units have the right amount of capacity inside them to allow terminating of the cable cores with ease. We have been using this product on all of our jobs because of the room inside and their design. We would recommend the different types of Craig and Derricott isolators from small to large to other contractors and clients who want a good quality product that's easy to install'.*

For more information on this range please click this link.

Fire Rated switches installed at PPM Conrad Hotel - Dubai

C&D won a prestigious contract to supply 200 Fire Rated Isolators for the prestigious PPM Conrad Hotel in Dubai (Pictured below). The isolators were installed in the several floors of underground hotel car park, and comply with the stringent requirements of BS EN 12101-2003 and in the event of a fire are used to maintain the power to the extraction fans



PPM Conrad Hotel - Dubai

allowing the safe evacuation of the car parks. The Isolators provided are independently tested to ensure they continue to maintain power up to a temperature of 400°C for 120 minutes.

For more information on our fire rated switches click this link.



C&D Fire Rated Switches

Investing in UK manufacturing

C&D continue to invest in UK manufacturing by installing a new CNC Machine. The new machine will enable C&D to manufacture low volume special parts for transport projects and parts that can no longer be obtained from current suppliers;



New CNC Machine installed in the C&D factory.

Malcolm Blunston, Engineering Director said, *'we can carry out machining operations on raw castings in house that would result in reduced inventory, lower part costs enabling shorter lead times, also the capability of manufacturing prototypes direct from CAD data is a great benefit to C&D'*.

Delivering customer value through service

Customer service is C&D's mantra, regardless of the size of our customers it is our



commitment that the company is doing the up most best to provide customers with an excellent service. A recent example of our commitment to customer service has been with one of our long standing distributors BPX. **Vasanti Mistry**, Sales Manager at BPX - Leicester said, *"BPX prides itself on delivering high quality products on time to our customers, and for that reason we have had a relationship with Craig and Derricott that spans more than 25 years. We are proud to represent their product range throughout our 8 locations, working closely together to provide solutions to our mutual customers. Craig and Derricott are a pleasure to work with and we look forward to continuing our relationship for the next 25 years."*

Ask us your technical questions 'Live'

Since the launch of our new website in 2009, C&D are constantly listening to customer feedback and investing time and effort into developing the site further. Our aim is to make our website as informative and user friendly as possible. With this in mind the latest development for C&D has been a live web chat service, where customers are able to start a 'live' conversation with our technical support team. The live chat service is designed to provide an added benefit to customers who browse the C&D website and require a rapid response for additional support or information on our products. Visit our website at www.craigandderricott.com and click the 'Live Chat' button on the side of the screen, our team are ready to answer any questions you might have.



'Give it a go and let us know your feedback'

Contact us...



sales@craigandderricott.com



+44 (0)1543 375541



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